

OXON is a full service global scientific service provider specializing in field and database observational studies for epidemiology, safety, clinical effectiveness, drug use and HEOR endpoints.

With offices in London and Madrid, OXON applies world-class epidemiological and operational experience and innovative technologies to help clients worldwide obtain high qualified real-world data for improving patients and public health. Our clients and partners include pharmaceutical and medical devices companies

In OXON's organization our professionals are grouped as per their area of specialization and supervised by a functional manager with expertise in the same field. Each department has its own head. Organizational chart is available and keep up to date as template OXON-T-012 for consultancy.

OXON mission is to partner with our sponsors, the scientific community, healthcare providers and patients to conduct quality Late Stage Observational research, advance scientific knowledge, gain clinical insights, and optimize the safety of medical products. OXON quality policy is committed to provide world-class products and services that meet or exceed our customers' requirements and applicable legal and regulatory requirements.

OXON values are:

Quality performance

Conducting high-quality studies grounded in sound scientific, clinical and bio-statistical principles.

Building teams

Sharing the responsibility and success of combined efforts with our research partners to mutually enhance our respective reputations for quality, integrity, and making important contributions to medicine.

Building relationships

Fostering and maintaining long-term personal and professional relationships that provide opportunities for learning and growth.

Taking a proactive role

Implementing state-of-the-art technologies, applications, and approaches to increase efficiencies and cost effectiveness.

OXON Quality Policy is implemented through Standard Operational Procedures (SOPs), guidelines and continuous quality improvement.

The quality objectives of the OXON QMS (Quality Management System) are to:

- Maintain an effective QMS in compliance with applicable legal and regulatory requirements.
- Endeavor to maximize internal and external customer satisfaction and requirements with the products and services provided by OXON.
- Involve everyone in the company to help achieve quality goals and objectives and create consistency of purpose toward improvement of quality and service.
- Establish clear lines of authority and responsibility with respect to quality management.
- Achieve and maintain a level of quality that will enhance OXON's reputation in the industry.
- Identify opportunities for improvement aimed at optimizing the operation of our QMS

OXON Quality Policy is communicated and distributed to internal OXON staff, vendors, providers and clients through the company portal, newsletters, bulletin board and rest of communication tools available at OXON.

This Quality Policy has been written by Raúl Sánchez (Quality Coordinator), reviewed and approved by Steve Albrecht (Global Strategic Development, Director) and Nawab Qizilbash (Head of OXON).